

## Pulse check during times of crisis. Be prepared for the new normal

### What is Employee Pulse Survey and where do we use it?

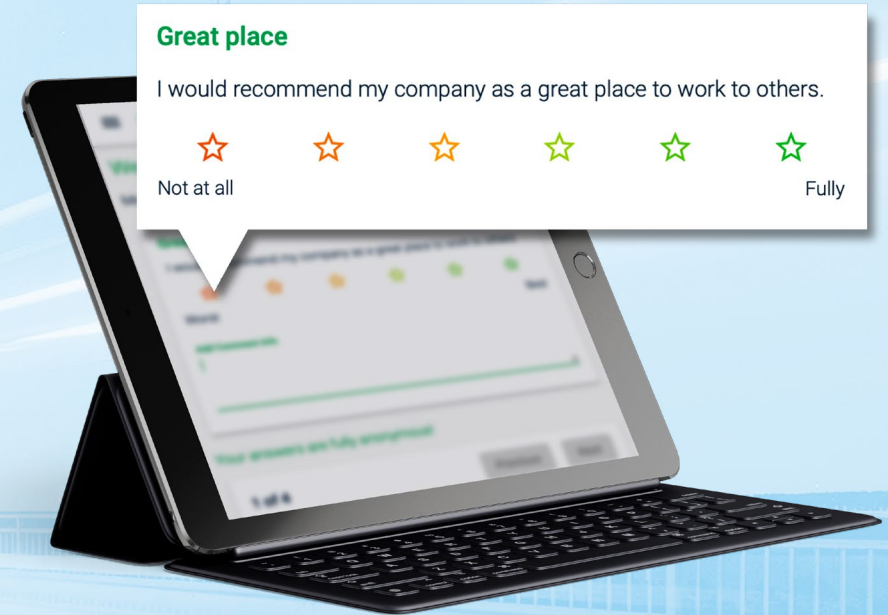
The Employee Pulse Survey provides additional help in the remote working process and supports the leaders in the distance leadership challenge. The survey can be part of the company's measures during the difficult post crises periods or future times of crisis.

### How does it work?

The employees are invited to participate in a weekly short survey with 4 questions about their wellbeing and engagement. Respondents can add open comments to every question anonymously. Real-time reports based on all responses are generated. They include: levels of engagement and wellbeing, participation rate, and heat map with the data from the participant answers.

### Challenges for the organization, team leaders and the employees

Challenge	Our solution
Collaboration between employees is hindered because of the crisis and the remote work	➤ <b>Direct insights on how to best support the employees during times of crisis</b>
Lack of continuous up-to-date insights for the leaders on current affairs	➤ <b>The weekly results show possible changes and whether the actions taken have led to the desired results</b>
Fast and effective tool to receive feedback	➤ <b>Easy set-up, real time results</b>
Staying in touch with your employees during remote work	➤ <b>The employees get a perspective and a sense of purpose, responding to their need for clarity</b>
Indications that the employees are dissatisfied	➤ <b>Discovering and analyzing troublesome areas in the work of each employee</b>
No opportunity for direct communication between the employee and the team leader	➤ <b>Option for anonymous comments to the direct supervisor. Quick and simple responses by the supervisor</b>



### Key benefits :

- Understand your people
- Gather frequent real-time insights
- Insights that impact the bottom line
- Empower every manager in your organisation

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<http://lss.bg/en>

HR AREA:	USAGE:	FEEDBACK TYPE:	PARAMETERS:	FORMAT:
HR management Organizational development	Web-based Mobile App Training with moderators	Self-assessment Multi-rater Employee survey	Time to complete: <b>2-4 minutes for the weekly pulse survey</b> Standard - English, Bulgarian, German Can be developed in every other language	Standardized Adaptable

All LS-S products include

- 100% data security
- Hosting in Germany
- SSL encryption
- Intuitive interface
- Guaranteed anonymity
- GDPR compliance